

Broken, Bent, Ignored or Changed TLC Rules

By Carolyn Protz

Duty to protect economic stability of licensees ignored. Rule 52-04(a)(4)

Failure to determine the effects of new livery bases on the existing transportation segments. Rule 59-B-08

New DSP category invented for one player.

Only yellow and green cabs supposed to have meters. A virtual meter in an FHV is a meter.

NYC and TLC have admitted that an Ehail is a hail. Yellow taxis' exclusive right ignored.

Distracted driving by app drivers is part of their job. Rules changed to allow app drivers to interact with app while driving.

The required environmental studies were not performed prior to allowing 67,000 additional for hire vehicles to operate in NYC. DEP study showed that 300 deaths per year and thousands of hospital admissions are caused by particulate matter in the air caused by vehicles. That was BEFORE TLC allowed 67,000 additional vehicles.

Reporting dropoff location and time by black cars has always been in the rules. Why is this elective?

Bases – Requirements for black cars to be cooperators or franchisees of bases being ignored.

Requirement that black and livery cars be dispatched FROM a base ignored.

Proscription of cross base and cross category dispatching lifted.

Mandatory retirement for black and livery cars no longer required. Yellow cabs have mandatory retirement dates. Yellow cabs are required to be inspected 3 times a year. Black cars once every 2 years.

Ignorance of wheelchair accessibility requirement for black cars, while requiring 50% of yellow cabs to be wheelchair accessible.

Requirement that any new app or changes to existing app be examined by TLC done away with. Now it's simply approved.

Lack of protection by TLC of TAXI stands.

Lack of enforcement against illegal hails. 58% decrease comparing 2012 to 2016. Public safety at risk. Trips are NOT INSURED.

Rating system used by app customers and drivers is discriminatory by it's very nature.

Riders without credit cards are discriminated against since there is no option to pay with cash for an app ride.

Surge pricing was never allowed in the past. Black and livery bases had to adhere to a rate schedule. Rule changed for DSP's to allow surge pricing.