

NEW OPPORTUNITIES FOR DRIVERS OF WHEELCHAIR ACCESSIBLE VEHICLES

Drivers like you are the key to ensuring all New Yorkers have accessible transportation options. The NYC Taxi and Limousine Commission appreciates your dedication to providing yellow and green taxi service, including service in accessible vehicles, and wants to remind you that there are two ways to make extra money while driving a wheelchair accessible yellow or green taxi:

- The TLC Accessible Dispatch program: each time you accept a “TLC WAV Dispatch” trip offered through your in-vehicle technology device, you can earn a Dispatch Fee payment of up to \$30 for traveling to the passenger pickup. You will receive the Dispatch payment from Curb, CMT, or Athena (never collect this fee from the passenger!), in addition to the meter and TIF payments. Learn more about Accessible Dispatch, and make sure you are signed up with your technology provider to receive Dispatch Fee payments. Confused about the difference between Accessible Dispatch, Access-A-Ride, and e-hail trips? See our new resource for everything you need to know.
- The Taxi and SHL Improvement Fund (TIF and SHLIF): each metered trip that you drive in a wheelchair accessible yellow or green taxi makes you eligible for an extra \$1.00 in addition to the metered fare. Remember, green WAV drivers are now eligible! You must enroll to be eligible for TIF or SHLIF payments, which are made on a TLC-issued debit card. Enrollment forms are on the TLC website. This Driver program allows you to get more money for the work you are already doing! If you are an owner/driver, don't forget that TIF also supports medallion owners required to hack-up WAVs.

Passenger safety is a TLC priority, and we are here to make sure you have the resources and practice you need to provide safe, accessible service. The TLC Accessible Dispatch Program offers a free training every week on how to use your wheelchair ramp and securements. To sign up, call 646-942-5957 or email drivers@accessibledispatch.com. It only takes 15 minutes, and you'll leave confident in assisting passengers who use wheelchairs and making more money with Accessible Dispatch.

Thank you for all you do to serve New York City,
The Taxi and Limousine Commission