

TLC's Data Hub Provides Groundbreaking Transparency

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New Yorkers now have unprecedented visibility into what city passengers pay and drivers earn

NEW YORK, NY – The New York City Taxi & Limousine Commission (TLC) is pleased to announce that Driver Fare & Earnings information is now available on its online [Data Hub](#), providing an unprecedented level of transparency into what the city's taxi and high volume for-hire (Uber & Lyft) passengers pay and drivers earn.

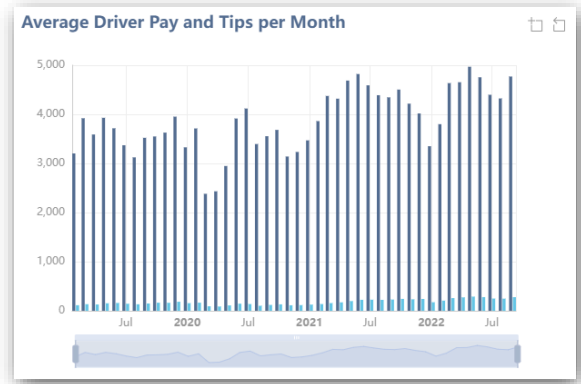
"This first-in-the-nation data tool will level the playing field for drivers and shed light on an industry that for too long refused to play by the rules," said **New York City Mayor Eric Adams**. "Even as our administration has delivered hundreds of millions of dollars in debt relief for struggling taxi drivers and is fighting in court to protect the critical minimum pay standard for for-hire drivers, the deck remains stacked against the drivers on the road and those who still haven't returned because of inflation and other challenges. With this critical data hub, all New Yorkers will have the resources to see what taxi and for-hire drivers are experiencing and hold the entire industry accountable for providing the true economic opportunity they claim to offer."

"This vital transparency tool builds on New York City's historic pay protections for app-based drivers. Across the globe understanding how much Uber and Lyft drivers make is too often a matter of company or individual anecdote, but in New York City we are proud, it is based on hard data," said **Deputy Mayor Meera Joshi**. "TLC Data's Hub makes it easy for the public to understand what passengers pay and what drivers take home, a core component of New York City's pay transparency and equity efforts."

"Today's announcement marks an important next step in TLC's transparency efforts," said **TLC Commissioner David Do**. "We are publishing more data more frequently and we are doing it in a way that automatically updates charts and user-friendly graphs, so you don't need to be a data scientist to know what is going on in New York City's for-hire transportation landscape. I am incredibly proud of our data team, and I thank them for all their hard work in making sure the agency is transparent and driven by data."

The new features allow users to easily access and visualize monthly data on average driver pay and tips, average fares, and total fares collected in both the taxi and high-volume for-hire industries. The data for the taxi sector extends back to 2012, while the Uber & Lyft data tracks back to 2019. Among the trends that users can see through the visualizations are precipitous drops in both fares and driver pay immediately following the onset of the pandemic, (taxi drivers, for example, lost 50% of their gross income in one month, while app-based drivers lost 36%). Both sectors continue to recover. Users can also see the pay differentials between app-based and taxi drivers over time. In September, 2022, taxi drivers made an average of \$800 more than their app-based counterparts.

To bring the public this latest tool, TLC draws from the largest data collection of its kind in the United States, with data that is updated monthly and looking back more than 10 years. This includes the largest public trove of data from high-volume for-hire services Uber and Lyft, which the city fought hard to obtain through both litigation and rules TLC passed in 2018 requiring the companies to provide drivers with a minimum pay standard. In addition to the new Fare and Earnings info, the Data Hub includes a host of other interactive features that provide insight into the city's for-hire driving industry, including:



- **Trip Data.** TLC's extensive trip data can be broken down by service zone, drop off and pickup locations, and by type of service (taxi, Uber or Lyft, etc.). Users can also use an interactive heat map to drill down for neighborhood-level information and identify areas of both high and low traffic.
- **Industry Metrics,** which include the number of unique vehicles and drivers over time, average trip times, average hours worked by drivers, and much more.
- A **Data Bank,** which allows visitors to scroll through and download raw data sets.

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